

SIMPLY JEWELS

RETURN FORM

Tel. 01388 770872 / www.simplyjewel.biz

Name: _____

Order Number: _____

Groupon Code: _____

Email Address: _____

Telephone No: _____

Purpose of Return: Exchange / Refund

Item(s) being returned: _____

Item(s) as an exchange: _____

Delivery Address: _____

If an item purchased from Jewel First is unsuitable or does not fit, it can be returned for a refund or exchange. You have 7 days from the dispatch date to return the item, which must be returned in its original condition with original packaging. You are responsible for the return postage charge.

When an item is to be exchanged you will be charged for the postage of the replacement item of £3.95. Where there is a price difference between the items we will send you a pay pal request for the outstanding balance. Once this is paid along with the re-postage fee your new item will be dispatched.

When exchanging an item that is ordered in error by the customer we request that the customer send us the re-postage fee of £3.95 to jewellery1st@hotmail.co.uk via pay pal followed by an email to jewellery1st@hotmail.co.uk If this is not done we cannot ship the exchange out!!!

Signature: _____

Date: _____

Please send all returns to the following address:

**Jewel First Limited
5 Victoria Avenue
Bishop Auckland
County Durham
DL14 7JH**